

VOLUNTEERS REQUIRED (BEFRIENDERS)



Full Training Provided



Department
of Health &
Social Care



Reaching out to help those in need

If you can spare a minimum of 3 hours a week please
call Fauzia, Monday to Wednesday, on 0121 382 1930

**Witton Lodge Community Association, 87 Witton Lodge Road,
Birmingham B23 5JD**

PTO for the full role description

BEFRIENDER ROLE DESCRIPTION

VOLUNTEER ROLE: WELLBEING BEFRIENDER

Hours: 3-hours minimum per week

Location: Kingstanding/Perry Common/Wyrley Birch/New Oscott/Erdington

Reporting to: Project Supervisor

Travel expenses will be reimbursed

PURPOSE OF ROLE

Witton Lodge Community Association is seeking voluntary wellbeing befrienders to support the delivery of programmes which benefit older people in the community, helping them to engage in activities. You will also conduct regular visits to clients who are vulnerable or housebound in order to manage their needs productively.

Key tasks include:

Completing client activity notes

Undertaking training and development opportunities on topics like Safeguarding, GDPR & first aid

Assisting with monitoring & evaluation

Providing telephone support & responding to emails

Submitting activity notes & expenses on a monthly basis

PERSON SPECIFICATION

Essential	Desirable
Good interpersonal communication A friendly, reliable and caring personality A flexible approach to work and teamworking Strict adherence to confidentiality policies and practices Experience of supporting or caring for vulnerable or older adults (paid or unpaid)	Lives in Erdington, Kingstanding or neighbouring areas i.e. Great Barr, Oscott, Wyrley Birch, Perry Common New Oscott In-depth knowledge of the North Birmingham area, its local groups and available activities for older people

• A DBS check and 2 references (1 professional and 1 personal) will be required for this post.

WHAT WE OFFER:

Comprehensive training

Experience in social prescribing, wellbeing and combatting isolation

Expenses accrued in fulfilling role duties are reimbursed

Experience of working in a team with both full-time trained staff and other volunteers

Food Fridays (a free monthly event)